



AGREEMENTS AND DISCLOSURES

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PLEASE NOTE: The following apply to personal accounts. PSECU offers member business accounts and these accounts have separate agreements and disclosures.

SECTION 1: ACCOUNT OWNERSHIP AGREEMENT

AGREEMENT - This document, along with any other documents we give you (applicant, member, joint owner, accountholder as applicable) pertaining to your account(s), is a contract that establishes rules that control your account(s) with Pennsylvania State Employees Credit Union (PSECU). PSECU is a state-chartered credit union. Please read this carefully. All terms and conditions, including any fee schedule, are subject to change at any time. PSECU will announce all changes as required by law or regulation. Any changes to this agreement required by law are effective as of the date established by the relevant law. By becoming a member of PSECU or using our services, you agree to these terms and conditions including all future changes. Visit psecu.com/disclosures for the current version.

You also authorize any person, association, firm, corporation, credit bureau, or employer to furnish information, including credit reports, concerning you or your affairs and all joint owners upon request of this credit union. **You understand that you and any or all of your joint owners have the right to request in writing, the nature and scope of the credit union's investigation.**

The deposit and membership relationship between you and PSECU is governed primarily by this agreement. It is also governed by: certain state and federal laws; the applicable rules or regulations of other proper regulatory and insuring authorities; and our Bylaws and policies. If any provision of this agreement is declared invalid, unenforceable, or illegal, that part will not affect the validity of other provisions. This agreement is constructed and will be governed in accordance with the laws of the Commonwealth of Pennsylvania without regard to the conflicts of laws provisions. You acknowledge that any disputes regarding this agreement and your account relationship shall be subject to the jurisdiction of the courts in Dauphin County, Pennsylvania.

You agree to advise PSECU of changes to your mailing address and email address, if you have one, in a timely manner. This account may not be transferred or assigned without our prior written consent.

Any financial service provided by PSECU may be used for any transaction permitted by law. You agree that illegal use of any financial service will be deemed an action of default or breach of contract. Use of any financial service in a manner not permitted by law may cause that service or related services to be terminated at PSECU's discretion. You further agree, should illegal use occur, to waive any right to sue PSECU for such illegal use or any activity directly or indirectly related to it. Additionally, you agree to indemnify and hold PSECU harmless from any suits or other legal action or liability directly or indirectly, resulting from such illegal use. **PSECU reserves the right to decline any transaction that we consider fraudulent, suspicious, or illegal. PSECU will not knowingly authorize charges related to unlawful Internet gambling.** It is a federal crime to willfully

or negligently provide incomplete or incorrect information on requests made to state-chartered credit unions insured by the National Credit Union Administration.

For current rates, visit psecu.com/rates or call 800.237.7328. For current fees, refer to our fee schedule at psecu.com/disclosures.

STATUTORY LIEN AGREEMENT/SET-OFF RIGHTS

You acknowledge that PSECU has an automatic statutory lien against all funds deposited with PSECU whether deposited into an account for you alone (“Individual Account”) or into an account for you and another person or persons (“Joint Account”). You agree for yourself and with any other person whose name appears with yours on the account records of PSECU that all funds deposited in your Individual or Joint Account are fully available to pay any negative balance in another deposit account or to pay any amount owing on any loan or other extension of credit, regardless of whether the account records of PSECU for such other deposit account or loan or other extension of credit account indicate such deposit account to be an Individual account for you alone or a Joint Account for you and other persons. Each depositor acknowledges that PSECU has the right to charge or set-off against any PSECU deposit account for any debt or other obligation owing by a depositor named on the PSECU account records, either individually or jointly, except where such PSECU deposit account is an Individual Retirement Account or is otherwise protected from set-off under state or federal laws. Each depositor agrees that when exercising this right to set-off PSECU may take all funds on deposit to repay the obligation of each, either, or all depositors identified on the PSECU account records.

U.S.A. PATRIOT ACT IDENTITY VERIFICATION NOTICE

Important Information About Procedures for Opening a New PSECU Account

To help our government fight the funding of terrorism and stop money laundering activities, Federal law requires all financial institutions, including PSECU, to obtain, verify and record information that identifies each person who opens an account.

What this means for you: When you open an account, we will ask for your name, address, date of birth, Taxpayer Identification Number (TIN) (usually your Social Security Number) and other information that will allow us to identify you. We may also ask to see your driver’s license or other identifying document(s). The law requires us to maintain records of identification verification and periodically update this information.

Please be assured that the same strict confidentiality of your information maintained by PSECU will be continued as required under the Gramm-Leach-Bliley Privacy Act and PSECU’s Privacy Policy.

MEMBERSHIP

Eligibility for membership with PSECU is limited to persons within groups that are approved by the Pennsylvania Department of Banking and Securities. Each member must maintain at least one Regular share account, with a minimum \$5 balance. As a credit union member, you have two fundamental rights: the right to vote; and the right to own shares.

PSECU may suspend member services. If PSECU suspends your member services that means, for any account(s) on which you are an owner, joint owner, or co-borrower, PSECU may restrict (1) your online or mobile account access, (2) use of all cards (credit and debit), (3) use of checking services, or (4) any other PSECU services.

Reasons for suspension, include, but are not limited to the following:

- Violating the Bylaws, Agreements and Disclosures, or any other agreement made between the member and PSECU for use of a product or service (examples include, but are not limited to: non-payment of past due loans, not resolving negative share balances, or misuse of card services)
- Using any financial service in a manner we consider fraudulent, suspicious, or illegal
- Engaging in abusive, threatening, harassing, or likewise inappropriate behavior

We will provide notice of the suspension to you. Notice to any one owner is notice to all owners. If your services are suspended, you may apply for services after a designated waiting period established by PSECU. We may also expel a member as provided in PSECU's Bylaws. If there is no financial activity for a year or more, your account (all shares, services, and loans including Visa®) will be considered dormant and PSECU may assess a fee.

ACCOUNT SECURITY

The following alone or in combination are the agreed-upon Account Credentials used to access your PSECU account: PIN(s) (Personal Identification Number(s)), user ID(s), card PIN(s), digital banking password(s) and/or any biometric login(s). They identify you to PSECU, and we will rely on instructions received under these Account Credentials. You agree that the use of these Account Credentials will have the same effect as your signature authorizing any transaction. You are responsible for keeping all account data including the data tied to your Account Credentials confidential.

Where you have authorized any other person to use your Account Credentials in any manner, your authorization is considered by PSECU to be unlimited in amount and duration. Granting another person access to your account via any Account Credential will make you financially liable for any loss incurred or misuse of the account. The Electronic Funds Transfers (Regulation E) Disclosure contains more information regarding your liability for unauthorized activity in your account. Your authorization will be effective until:

- you have notified us in writing that you have revoked the authorization;
- you have changed your Account Credentials; and
- PSECU has had a reasonable opportunity to act upon a request to change your Account Credentials.

To maintain secure communications and reduce fraud, **you agree to protect your Account Credentials.** We reserve the right to block access to your account and services if we reasonably believe your PIN(s) or password has been or is being used by an unauthorized person(s).

In cases where you mistakenly disclose confidential information to any individual who should not have access to your account, you, the accountholder, are in the best position to prevent resulting fraudulent transactions directed at your account and to detect them if they occur. If you fail to do so or if you fail to do so in a timely manner, you may suffer a loss which PSECU is not obligated to pay back to you. Examples of fraudulent transactions could include when you mistakenly provide confidential information to a fraudster by phone, text, or email, and they use it to access your account.

ACCOUNT TYPES

The classification, ownership, and type of your account are designated on the application when you open the account. We reserve the right to refuse certain types of account ownership. We make no representations as to the appropriateness or effect of the ownership except as it determines to whom we pay the account funds.

INDIVIDUAL ACCOUNT - An account in the name of one person. As an individual account owner, you are the only person authorized to perform transactions on the account.

JOINT ACCOUNT - An account in which ownership is shared with one or more persons. The account is owned jointly with the right of survivorship. PSECU may accept orders, instructions, and transactions from any account owner. Being a joint owner does not establish credit union membership. **Adding a joint owner requires an application** to change account ownership.

Each joint owner may:

- make deposits into the account;
- withdraw any or all of the funds on deposit (excluding IRAs) without the consent of the joint owners;
- pledge shares in this account as collateral security to a loan on another account in which he/she is an owner; and
- make requests for future services.

In addition to the above, each joint owner:

- agrees to be liable for any negative balances, including fees and costs, created by the actions of any joint owner, in any jointly held account; and

- authorizes us to reverse and deduct any amounts we receive for deposit if the payee is neither an owner nor joint owner of the account.

If we receive written notice of a dispute between account owners or receive inconsistent instructions from them, we may:

- suspend or terminate the account;
- require a court order to act; or
- require that all account owners agree in writing to any transaction concerning the account.

PSECU will lend only to our members. Loans may be requested either by the member only (individual credit) or by the member and any other account owners (joint credit). Individual credit cannot be granted to persons who are joint owners of an account but not members of the credit union.

MINOR ACCOUNTS - We offer Minor accounts for Individuals and Joint Owners.

Individual Account Owned by a Minor (13-18 years of age) - Under Pennsylvania law, account activities by minor members are binding upon him/her as if he/she were of full age. The minor may make deposits into the account, withdraw any or all of the funds on deposit, and if applicable, stop payment on any checks drawn on the account. The parent or guardian will not have the power to attach or transfer any shares issued to the minor. Loans are not permitted on individual Minor accounts.

Joint Account with a Minor (13-18 years of age) - For any account established by a minor, we reserve the right to require a joint owner who is at least 18 years old and will be primarily liable to us for any returned item, overdraft, or unpaid charges. Other than these provisions, the rules governing standard joint accounts established with a minor and joint account owned by adults are the same (See Page 4, "Joint Account"). We may make payments of funds directly to the minor without regard to his/her age. We have no duty to inquire about the use or purpose of any transaction by the minor or any account owner. We will not change the account ownership status when the minor becomes 18 years old unless authorized in writing by all account owners on the appropriate PSECU form.

SPECIALTY ACCOUNTS

You should read the following descriptions and determine which type of account ownership you prefer before establishing the account.

1. CUSTODIAL ACCOUNT - Your rights and duties are governed by the Pennsylvania Uniform Transfers to Minors Act ("UTMA"). The act allows parents or other interested persons (the custodian) to make an irrevocable gift to a minor without needing a court-appointed guardian. The minor is the sole owner of the account but has no transactional authority. A successor custodian can be named on the application to

serve in the event of death, incapacity, or resignation of the custodian. Successor custodians, however, have no access or rights to the account while the custodian is acting. Dividends on the account are reported to the IRS as income to the minor. The custodian retains authority to deal with the property, serving the interests of the minor until the minor reaches the age of 21, unless otherwise provided for under the UTMA laws. After the minor reaches the age of 21, the custodian must close or transfer the account using the required PSECU forms. PSECU will not close this type of an account at the minor's request without a court order. Loans are not permitted on Custodial accounts.

2. TRUST ACCOUNTS - PSECU offers two types of trust accounts.

Trust - Is held by one or more trustees for the benefit of one or more beneficiaries based on a trust agreement. Please have your attorney develop and review all trust agreements. Upon our request, the trustee will provide us with a copy of the full trust agreement. The settlor of the trust must be a member of PSECU. PSECU is not authorized to act as a trustee or to monitor the activities of the trustee(s). The trustee agrees to notify us in writing if a change of trustee occurs.

Tentative Trust - Is revocable, and the account owner(s) can make any changes to the account anytime. The account owner(s) can designate beneficiaries on the account to be paid upon the account owner's death and can change beneficiaries on the account anytime. The account owner(s) is in full control of the account and can perform all transactions on it (including share deposits, transfers, and withdrawals) and can apply for and receive loans. The Tentative Trust Application is the only form necessary to open a Tentative Trust account.

3. REPRESENTATIVE PAYEE ACCOUNT - Is for individuals receiving a Social Security benefit. You must contact the Social Security Administration to determine the requirements for establishing a Representative Payee account. The account must typically be set up in the name of the person receiving Social Security benefits (the beneficiary). The beneficiary must be eligible for PSECU membership; the Representative Payee does not have to be eligible for membership. The beneficiary is not permitted to conduct transactions on the account. Only the Representative Payee may transact or obtain information on the account. Loans are not permitted on Representative Payee accounts.

4. VA FIDUCIARY ACCOUNT - Is for individuals receiving benefits from the Veteran's Administration. The account must be set up in the name of the person receiving VA benefits (the beneficiary). The beneficiary must be eligible for PSECU membership; the VA fiduciary does not have to be eligible for membership. The beneficiary is not permitted to conduct transactions on the account. Only the VA fiduciary may transact or obtain information on the account. Debit cards and loans are not permitted on VA Fiduciary accounts.

5. COURT-ORDERED/GUARDIANSHIP ACCOUNT - Is for accounts established under a court order, for example, a guardianship account

or a court-ordered minor account. To request this type of account, you will need to provide us with a valid court order that grants authority for such an account to be established. The court order must include any specific terms that are required. We may require a further order of the court to make any changes to the account, or to withdraw or transfer any funds. The person who is the subject of the court order must fall within PSECU's field of membership.

6. ESTATE ACCOUNT - Is requested by the representative (the executor/executrix or administrator/administratrix) of the estate. The representative must provide evidence of his/her authority to act on behalf of the estate. The representative must complete a membership application and provide the IRS letter containing the Tax Identification Number. The decedent must be eligible for membership.

7. ORGANIZATIONAL ACCOUNT - Is for an association or organization composed of persons who are within PSECU's field of membership. Organizational accounts must be opened using a Federal Tax Identification Number and may have checking and ATM services. PSECU will honor requests for transactions made only by those persons authorized by the resolution as completed on the application. This account cannot be used for loan purposes.

POWERS OF ATTORNEY (Not available on all account types)

You may appoint an agent under a valid power of attorney. Before we can acknowledge authority of your agent to act on your behalf, we will require a properly executed power of attorney document for our review. We recommend that you consult with an attorney for assistance with drafting a power of attorney document.

BUSINESS ACCOUNTS

A business membership application and other documentation are required to establish this account type. The business account is governed by separate agreements and disclosures. For more information, please visit psecu.com/banking/businesses.

SECTION 2: CHECKING AGREEMENT

You understand that checking is a credit-related service and authorize PSECU to obtain a credit report on any owners of your Checking shares. PSECU is authorized to honor checks executed by any one of the individuals listed as owners on the account. PSECU reserves the right to reject any checks, drafts, or other items payable to a person other than an owner of the account into which it is being deposited. Ownership of the Checking shares shall be determined by your membership application and joint ownership agreement, if applicable. You agree that the use of this Checking shares constitutes acceptance of the terms and conditions of this agreement.

From time to time, PSECU may impose charges in connection with Checking shares in accordance with our policy.

Understanding Your Account Balance for Overdrafts - Your Checking shares balance changes with each transaction, including but not limited to debit card transactions, deposits, Automated Clearing House (ACH) withdrawals, and Bill Payer service transactions that are pending but have not cleared. Outstanding checks you have written which have not cleared your account are not included in this balance. The Available Balance is determined by subtracting any amounts that are pending but have not cleared from the Current Balance of the Checking shares. We use your Available Balance when determining whether or not a transaction will cause your account to overdraw. We also use it to determine overdraft fees. You can review both balances when you view your account in online and mobile banking, at an ATM, by phone, or at a branch.

Overdraft Protection Transfer Service - PSECU offers Overdraft Protection Transfer Service that is activated in the event that an item is presented for payment and there are insufficient funds in the Checking share. If you do not choose overdraft options, we will automatically transfer from your Regular shares. You may change your options within online banking or by calling a Member Service Representative. You can also complete and return the Modify Your Overdraft Transfer Options form available on psecu.com/forms. Custodial accounts do not qualify for Overdraft Protection Transfer Service.

Should PSECU receive any check drawn on your Checking shares in an amount in excess of the available balance in the account, PSECU may, at its sole discretion and without regard to which owner(s) issued the check, either decline to pay the check or transfer money from an established Overdraft Protection Transfer Service account using the available balance in the share or loan. In the event of nonpayment of a check, due to insufficient funds or upon request by you, PSECU will incur no liability, and you agree to indemnify and hold PSECU harmless from any related damages incurred.

Other overdraft share choices include your Additional shares and Money Market. Each share has a limit of six overdraft transfers per month. Also, see the Truth in Savings Disclosure section.

Overdraft from a Loan - You may also choose a PSECU Visa® credit card as an Overdraft Protection Transfer Service option. If you select your Visa and PSECU receives any check in an amount in excess of the available balance in the account, PSECU may, at its sole discretion and without regard to which owner(s) issued the check, either decline to pay the check or pay the check and add the excess to the corresponding loan. Selecting Visa® as an Overdraft Protection Transfer Service option constitutes authorization to advance funds from your loan regardless of whether the joint owner is also a party to the loan. This overdraft option requires an Overdraft Protection Transfer Service form to be completed.

Courtesy Pay Service - PSECU may pay your check or ACH debit transactions as a courtesy even if the funds are not available in your

Checking shares. In this case, a fee will be charged to your account in accordance with our current fee schedule. Members are automatically enrolled in the courtesy pay program if, at the time the item is presented for payment, their account meets certain criteria and is in good standing as defined by PSECU's Bylaws. If we pay an overdraft or impose a fee that overdraws your account, you agree to pay the overdrawn amount. Once your account becomes overdrawn, our expectation is that you will bring your account to a positive balance immediately. Items paid under Courtesy Pay service will be at our discretion, and we reserve the right not to pay items even if items previously presented have been paid. If you do not wish to participate in the Courtesy Pay program, you must request to exclude your Checking shares from this program by calling PSECU at 800.237.7328.

Stop Payment Orders - If you do not want us to pay a check you have written, you can order us to stop payment. You can notify us by mail, by telephone, by secure email within online banking, by completing a stop payment form in online banking, or by telling us in person. For an immediate response, telephone notification is the best method.

A stop payment order must be received prior to the presentation of the check. An oral stop payment order lapses after 14 calendar days unless it is confirmed in writing within that period. A written stop payment order will be valid upon receipt by us and is effective for six months. If a stop payment form is filled out using online banking, the order will be valid for 12 months. We have no obligation to notify you upon the expiration of a stop payment order.

To place a valid stop payment order, you must provide us with the check number and your member number. We are not responsible if stop payment orders cannot be completed due to incorrect information you supplied to us or your failure to provide any other reasonable information regarding the item. We are entitled to a reasonable period of time after receiving a stop payment order to act upon your request. If this is a joint account, we will accept a stop payment order from any owner regardless of who wrote the check. We may assess a fee for a stop payment order in accordance with our fee schedule.

Specialized Checks - Stop payment orders on PSECU cashier's checks are not generally permitted. The exceptions are checks that have been lost, stolen, or destroyed. Prior to placing a stop payment order, we will require you to sign a written indemnification agreement.

Stale Checks - We are under no obligation to do so, but we may pay a check, other than a cashier's check, which is presented more than six months after its date.

Postdated Checks - You agree not to date a check later than the date that you write it. If you do write a postdated check and it is presented for payment prior to its written date, we will not be responsible for paying it prior to the written date and may debit your account for the amount of the check when it is presented.

Conditions/Notations on Checks - You agree that if you add any comments or notations (e.g. “payment in full,” “for full satisfaction,” “not valid after 30 days,” “two signatures required”) to any payment checks or checks for deposit, we will not take the check subject to any such comments or notations, and we may disregard such comments or notations and process the check according to our standard procedures without prejudice. You further agree that we will not be responsible for any claim of loss, damages, expenses, or non-payment which might arise as a result of the additional comments or notations you have made on the check. PSECU will not be liable for paying or not paying a check or other item that contains additional language.

Electronic Check Conversion - In this process, your check is used as a source of information for the check number, your account number, and the number that identifies PSECU in the banking system, our routing transit number. The information is then used to make a one-time electronic payment from your account. This action is called an electronic fund transfer. The check itself is not the method of payment.

You have the rights to:

- receive notice when you provide your check telling you that information from the check will be used to make an electronic payment from your account;
- receive a notice telling you of any fee that the merchant will collect from your account electronically, if you do not have enough funds in your account to cover the transaction when you provide your check. This fee is similar to a merchant “bounced check” or Non-Sufficient Funds (NSF) fee;
- receive a receipt when you make a purchase at a store. The receipt should contain information about the transaction, including date, amount, and location and name of the merchant;
- have this same information included as part of the regular account statement; and
- ask us to investigate any electronic fund transfers from your account that you believe are unauthorized or incorrect.

SUBSTITUTE CHECK POLICY DISCLOSURE

SUBSTITUTE CHECKS AND YOUR RIGHTS - Important Information About Your Checking Account

What Is a Substitute Check? To make check processing faster, federal law permits banks to replace original checks with “substitute checks.” These checks are similar in size to original checks with a slightly reduced image of the front and back of the original check. The front of a substitute check states: “This is a legal copy of your check. You can use it the same way you would use the original check.” You may use a substitute check as proof of payment just like the original check.

Some or all of the checks that you receive back from us may be substitute checks. This notice describes rights you have when you receive substitute checks from us. The rights in this notice do not apply to original checks

or to electronic debits to your account. However, you have rights under other law with respect to those transactions.

What Are My Rights Regarding Substitute Checks? In certain cases, federal law provides a special procedure that allows you to request a refund for losses you suffer if a substitute check is posted to your account (for example, if you think that we withdrew the wrong amount from your account or that we withdrew money from your account more than once for the same check). The losses you may attempt to recover under this procedure may include the amount that was withdrawn from your account and fees that were charged as a result of the withdrawal (for example, Non-Sufficient Funds (NSF) fees).

The amount of your refund under this procedure is limited to the amount of your loss or the amount of the substitute check, whichever is less. You also are entitled to interest on the amount of your refund if your account is an interest-bearing account. If your loss exceeds the amount of the substitute check, you may be able to recover additional amounts under other law.

If you use this procedure, you may receive up to \$2,500 of your refund (plus interest if your account earns interest) within 10 business days after we received your claim and the remainder of your refund (plus interest if your account earns interest) not later than 45 calendar days after we received your claim.

We may reverse the refund (including any interest on the refund) if we later are able to demonstrate that the substitute check was correctly posted to your account.

How Do I Make a Claim for a Refund? If you believe that you have suffered a loss relating to a substitute check that you received and that was posted to your account, please contact us by telephone at: 800.237.7328 or write us at: PSECU, P.O. Box 67013, Harrisburg, PA 17106-7013. You must contact us within 40 calendar days of the date that we mailed (or otherwise delivered by a means to which you agreed) the substitute check in question or the account statement showing that the substitute check was posted to your account, whichever is later. We will extend this time period if you were not able to make a timely claim because of extraordinary circumstances.

Your claim must include:

- A description of why you have suffered a loss (for example, you think the amount withdrawn was incorrect);
- An estimate of the amount of your loss;
- An explanation of why the substitute check you received is insufficient to confirm that you suffered a loss; and
- A copy of the substitute check and/or the following information to help us identify the substitute check: For example, the check number, the name of the person to whom you wrote the check, the amount of the check.

SECTION 3: DEBIT CARD AGREEMENT

This agreement governs the Visa® debit card. The use of this card will signify your acceptance of the terms and conditions of this agreement. If two or more persons have signed the debit card application to which this agreement applies, you jointly and individually agree to the terms and conditions of this agreement. Debit card service is governed by Electronic Funds Transfers (Regulation E) Disclosure. To read this disclosure, see page 22.

DEFINITIONS - “Checking shares” refers to any share for which you may write a check or use a debit card. PSECU refers to the Pennsylvania State Employees Credit Union. “You” and “Your” refers to all of the accountholders who apply for and use the Visa® debit card. “Transactions” refer to all transfers, withdrawals, deposits, and other transactions made to or from your accounts through the use of the debit card or ATM (automated teller machine).

“Debit card” refers to the Visa® debit card. “ATM” refers to any automated teller machines that are part of any network such as PLUS® and STAR® that accepts your card. “Personal Identification Number” (PIN) refers to the identification number that you select in order to use the ATM service associated with the debit card. “Point-of-Sale (POS) Transfer” refers to any purchase of goods and services (“Purchase”) that you make with your debit card at any retail establishment (“Merchant”) that requires a signature on a receipt or the key entry of a PIN to validate the transaction.

The cards remain our property, and you must recover and surrender to us all cards upon our request and upon termination of this agreement. You agree that the debit card is non-transferable.

Debit Card and ATM Transactions - You agree that PSECU may debit and credit the shares and line of credit accounts associated with the debit card (“the Card”) issued to you in accordance with the instructions you give.

AFFECTED ACCOUNTS - You agree that your Checking share will be subject to this agreement and the transactions that it describes. You also acknowledge that you are listed as an individual or joint owner of the Checking share. You also agree that any account that you have set up for Overdraft Protection Transfer Service, including any line of credit, will also be subject to this agreement and the transactions it describes. Should PSECU receive any debit card or other debit transaction that is greater than the available balance of funds in Checking shares, PSECU may, at its sole option and without regard to which cardholder completed the transaction, either settle the transaction and add the excess to any loan that you may have set up as overdraft protection or deduct it from any share you have set up as overdraft protection. The exercise by PSECU of any Overdraft Protection Transfer Service option to any line of credit constitutes authorization by you to advance funds from your line of credit regardless of whether the joint accountholder

is also a party to the line of credit. All owners agree to be liable for any negative balances, including fees and costs, created by the actions of any joint owner, in any jointly held account. If PSECU sues you to collect any outstanding negative account balances, you agree to be liable for PSECU's costs and expenses, including reasonable attorneys' fees incurred in connection with the suit. You also agree that this agreement will apply to deposit and line of credit accounts that you have with PSECU now and in the future.

You also agree that this agreement will apply to deposit and line of credit accounts that you have with PSECU now and in the future.

The following debit card transactions are permitted:

DEBIT CARD TRANSACTIONS - The debit card can be used without your PIN for Point-of-Sale Transfer with Merchants that accept Visa® debit card transactions. You agree that PSECU may treat the instructions that you give in this way as if they were written orders bearing your genuine signature.

The card with your PIN can be used at ATMs and POS locations. You may use the card at an ATM to: (1) withdraw cash; (2) make deposits; (3) effect transfers; or (4) receive information regarding the balance in your account(s).

You further understand you may use the card to purchase goods and services ("Purchase") at any Merchant where the card is accepted by such Merchant.

If you use the card to make a purchase or to obtain cash, if permitted by the Merchant, you shall be requesting PSECU to withdraw funds in the amount of such purchase (including any cash received from the Merchant) from your Checking shares and directing or ordering PSECU to pay such funds to the Merchant.

USE OF PIN - You acknowledge that the PIN you use with the card is your signature, identifies you to the PLUS® or STAR® system or other network ATM, and authenticates and validates the directions given just as your actual signature and other proof identify you. You also understand that a Merchant that accepts the card for a purchase transaction may have an electronic terminal (Merchant operated or self-service), that requires the use of your PIN and when your PIN is used at a Merchant's terminal, it will authenticate and validate the directions given just as your actual signature will authenticate and validate your directions given to PSECU. You acknowledge that your PIN is an identification code that is personal and confidential and that the use of your PIN with the card is a security device for your account(s). Therefore, you agree to take all reasonable precautions that no one else learns your PIN.

LIABILITY FOR UNAUTHORIZED TRANSACTIONS - If anyone repeatedly tries to use an incorrect PIN to order any electronic transactions from your shares, PSECU may prevent further use of your debit card and

ATM PIN. See Regulation E Disclosure section on page 22 for additional information on error resolution.

PREAUTHORIZED PURCHASES - We may suspend preauthorized Purchases if your debit card is lost or stolen or your debit card number or expiration date changes. While the preauthorized Purchases are suspended, you are responsible for making payment directly to the Merchant.

FEES - ATM TRANSACTIONS - You agree to pay a fee in accordance with PSECU's fee schedule for each returned deposited item. You agree to pay the charges or transaction fees that are charged by PSECU for these services or for services that may later be offered as such fees or charges may be imposed or changed from time to time. You agree to pay a fee in accordance with PSECU's fee schedule for each ATM deposit adjustment (entry errors, math errors, incorrect endorsements, etc).

RUSH FEES - You may incur additional charges for rush processing and rush delivery of the card(s) and/or PIN mailers.

SALES DRAFT COPIES - You may incur an additional charge for transaction summary/sales draft documentation.

DEBIT CARD FUNDS AVAILABILITY - You agree that if you make deposits or payments to your account(s) with items other than cash (checks, drafts, or other items) and PSECU makes funds available to you from such deposits prior to their collection, you agree that PSECU may deduct the amounts of such funds from your account(s) that are not collected, or if the funds in your account(s) are insufficient at such times, you will promptly pay PSECU any amount of such funds that are not collected. See page 27 to read PSECU's Funds Availability Policy.

CHANGES & TERMINATION - You agree that PSECU may add or discontinue services and fees for services and make other changes to this agreement. PSECU will announce all changes as required by law or regulation. Any changes to this agreement that are required by law are effective as of the date established by the relevant laws. PSECU may terminate this agreement in the same way.

INACTIVE DEBIT CARD - Inactive debit card accounts that have no Purchase or ATM activity for over one year may be closed without notice to you.

REVOCATION OF DEBIT CARD - The debit card is PSECU's property. PSECU reserves the right to revoke the debit card and to require you to return the debit card. You agree to return the debit card to PSECU upon PSECU's request.

REFUNDS - You agree to settle all disputes regarding goods and services that you purchased with the card with the merchant who honored the card. Any refunds to you by a merchant or seller of goods or services must be made on a credit voucher and submitted to PSECU by the merchant or seller.

SPECIAL RULE FOR CREDIT PURCHASES - These are signature-based purchases. Contact PSECU if: you disagree or find an error with a Visa® transaction and have tried in good faith to correct the problem with the merchant or the charges are the result of unauthorized or fraudulent use; or your purchase cost more than \$50 and was made from a plan merchant in your state within 100 miles of your address of record.

ILLEGAL TRANSACTIONS PROHIBITED - You agree that you will not use your card for any transaction that is not permitted by law. PSECU will not knowingly authorize charges related to unlawful Internet gambling.

NEURAL NETWORK - PSECU uses neural network systems to predict and prevent unauthorized transactions. There may be occasions when a transaction is declined because it is indicative of possible fraudulent activity. PSECU reserves the right to decline any transactions that we consider fraudulent, suspicious, or illegal.

VISA® ACCOUNT UPDATER SERVICE - If you provide your debit card number to a Merchant with authorization to bill your debit card for recurring payments, or to keep it on file for future purchases or payments, and your debit card number or expiration date changes, you should notify the Merchant with your new debit card information. We participate in the Visa Account Updater Service (VAU Service), and unless you have opted out of the service provide updated debit card information to the VAU Service. If a merchant participates in the VAU Service, that merchant will receive the updated debit card information. Changes to your debit card number due to reported fraud will not be provided to the VAU Service. Because not all merchants participate in the VAU service, we recommend you notify each merchant of your new debit card number and/or expiration date to ensure your payments continue uninterrupted.

SECTION 4: TELEPHONE BANKING AGREEMENT

Our self-service telephone banking service allows you to perform many common transactions on your account. Your member account number and PIN you use to access the telephone banking acts as your authorization to complete transactions.

Telephone banking transactions are governed by Electronic Funds Transfers (Regulation E). To read this disclosure, see page 22.

SECTION 5: ONLINE BANKING AND MOBILE SERVICES AGREEMENTS

Electronic Disclosures and Agreements - Before using any online service, you are required to read and electronically agree to electronically sign related terms and conditions and/or disclosures. We may add new services. Currently we offer the following services within online banking

for eligible accounts: Bill Payer service, e-Alerts, e-Statements, FICO® Score Service, UPost@Home® (online depositing), and Person-to-Person (P2P) transfer service. We also offer mobile services, including the Remote Deposit feature in our PSECU mobile app. We may also offer other mobile applications from time to time.

Copies of Disclosures and Agreements - The Disclosure or Agreement for any service you agreed to, as well as the latest version, are accessible within online banking in the e-Signature page under “My Profile.” Mobile Application Agreements may be available in the Application. If at any time you wish to receive a paper copy of the Disclosure or Agreement for any service, please print the disclosure or agreement located in online banking, or you may request a copy from one of our Member Service Representatives by calling 800. 237.7328, or by writing to PSECU, P. O. Box 67013, Harrisburg, PA 17106-7013.

SECTION 6: BILL PAYER AGREEMENT

DEFINITIONS - The following definitions apply to Bill Payer service.

“Bill Payer” (BP) is the service that provides payments to third parties from your designated checking account.

Time of day references are to Eastern Standard Time or Eastern Daylight Time as applicable and hereinafter referred to as Eastern Time (ET).

“We,” “Us,” or “PSECU” refers to Pennsylvania State Employees Credit Union, which offers deposit accounts that are accessed by the Bill Payer service.

“Payment Date” is the date you have scheduled any payment to be processed, mailed, or transmitted by PSECU. If the payment date is on a holiday or weekend, the disbursement will be mailed or transmitted on the last business day before the holiday or weekend. Business days are Mondays through Fridays, exclusive of PSECU-designated holidays.

“Digital Banking” includes online and mobile banking.

“Due Date” is the date the payment must reach your account with the payee (or merchant) to avoid penalties.

“Check Payee” is a merchant/individual/company accepting only paper check payments.

“Electronic Payee” is a merchant/individual/company accepting only electronically transmitted payments.

ESTABLISHING BILL PAYER SERVICE - All loans must be current and a minimum \$5 account balance must be maintained in your Regular shares. All Bill Payer transactions are processed (electronic transmission or check printed and mailed) from your Checking shares account. You

may apply for the service either by activating the service online or by paper application. If you submit a paper application, you will be notified when your application is approved. If we must decline your application, we will notify you. Bill Payer payments will be made only to Payees designated by you and approved by PSECU. Payees will be considered approved by PSECU when they become available on the Master Payee Listing in digital banking, or when added to your personal account if you are using a paper application.

You authorize PSECU to send remittances to the Payees you list using digital banking, on the Bill Payer application, or amendments. In exchange for receiving the Bill Payer service, you agree to be responsible for the following:

- assuring accuracy of the information provided;
- verifying that payment information is correct before allowing the transaction to occur;
- reporting any discrepancies to PSECU immediately upon discovery;
- allowing sufficient time for processing any modification of information;
- verifying with Payees that the Bill Payer service is appropriate for payment. **Note:** The service does not use payment coupons;
- resolving any overpayment, late payment, missed or non-receipt of a payment, or charges assessed by Payees;
- funding your account sufficiently, including overdraft options, so that payments may be satisfactorily completed; and
- allowing sufficient processing time when scheduling payments. PSECU recommends sending check payments 5-10 days before due dates and electronic payments at least three business days before due dates.
- Payments will be your sole responsibility, if delayed or improperly processed or credited.

Payment Instructions - You may use PSECU's Bill Payer service to authorize recurring and non-recurring bills. A recurring bill is for a fixed amount sent on a specific frequency (weekly, biweekly, or monthly). A non-recurring bill or "on demand" must be scheduled each time you want the Bill Payer payment made.

You may have up to 80 active bills assigned to your account at any one time. These bills will be primarily identified by a 1 to 80 numbering system assigned automatically by PSECU.

You may schedule payments by one of two methods: (1) digital banking or (2) paper amendment. After PSECU receives your payment instructions, the Bill Payer system will make your payment by transmitting funds electronically to an "electronic payee" or by preparing a check from your PSECU Checking shares and mailing it to a "check payee." PSECU will tell you how payments will be made (whether by check or electronically). PSECU reserves the right to change these payee types from time to time and as necessary.

Payment Scheduling - Bill Payer creates and sends payments on business days only. Payments scheduled on non-business days will be sent on the last business day before the Payment Date. You must set payment instructions, using digital banking, no later than midnight, ET, one business day before the payment date. Paper amendments must be received by PSECU by 2 p.m. ET of the business day before the payment date. Sufficient processing time should be allowed. Any payment instruction received after midnight may be considered received on the next business day.

Restrictions - Violation of these rules may result in termination of the Bill Payer service we have provided to you.

- A PSECU loan or Visa® account may not be paid using the Bill Payer service.
- You may not use Bill Payer to send checks to your address of record or for deposit into the same account from which the payment was deducted.
- You may not intentionally supply invalid Payee information.
- You must use the remittance information supplied to you by the Payee via their billing statements or under their specific direction.
- You may only transmit payments to payees located in the United States.

PSECU reserves the right to direct you to a pre-established Payee if the address you requested is already listed in a similar format or the Payee has requested the use of a different address. PSECU reserves the right to refuse to pay certain payees and to refuse to honor payment requests that appear to us to be fraudulent, erroneous, or for illegal purposes.

Any financial service provided by PSECU may be used for any transaction permitted by law. You agree that illegal use of any financial service will be deemed an action of default or breach of contract. Use of any financial service in a manner not permitted by law may cause that service or related services to be terminated at PSECU's discretion. You further agree, should illegal use occur, to waive any right to sue PSECU for such illegal use or any activity directly or indirectly related to it. Additionally, you agree to indemnify and hold PSECU harmless from any suits or other legal action or liability directly or indirectly, resulting from such illegal use. **PSECU reserves the right to decline any transaction that we consider fraudulent, suspicious, or illegal. PSECU will not knowingly authorize charges related to unlawful Internet gambling.** It is a federal crime to willfully or negligently provide incomplete or incorrect information on requests made to state-chartered credit unions insured by the National Credit Union Administration. PSECU strongly suggests you do not use the Bill Payer service to pay taxes or make court-ordered payments.

Account and Payment Authorization - You authorize us to debit your PSECU Checking share on the date the payment is transmitted to an electronic payee. You authorize the payment of checks issued to check

payees and drawn on your Checking share to be debited the day the check is presented to PSECU for payment. We may pay these items in any order that we decide. You must have enough money in your designated Checking share to complete the payment and should be aware that transactions other than Bill Payer will affect your account balance.

Overdrafts - Overdraft options with Bill Payer depend on the method of payment, i.e., paper check payment or electronic payment:

Paper Check - Funds must be available in your Checking share when the Payee presents the item for payment. Automatic Overdraft Protection Transfer Service from your Regular share will be assigned when we establish Bill Payer service for you, unless overdraft options currently exist on the account. If sufficient funds are not available (including your overdraft options), your payment may not be paid or cleared, and a Non-Sufficient Funds fee will be assessed to your PSECU account.

Electronic Payment - Funds must be available in your Checking share at the time your payment is sent. Automatic Overdraft Protection Transfer Service from your Regular share will be assigned when we establish Bill Payer service for you, unless overdraft options currently exist on the account. If sufficient funds are not available (including your overdraft options), your payment will not be sent and a Non-Sufficient Funds fee will be assessed to your PSECU account for each payment not sent.

Canceling a Bill Payer Transaction Before It Happens - You may request to cancel a Bill Payer transaction by using digital banking or by completing a paper amendment form. To cancel a payment, your request must be received by PSECU at least one business day before the payment date. Please refer to the section on Payment Instruction & Scheduling for appropriate time frames.

If you use digital banking (including online and mobile), you must effect the change by changing the date of the payment, removing the amount of a payment (for on demand bills only), or deleting the payment record entirely no later than midnight, ET, one business day before the payment date will stop the Bill Payer process for that item. Paper amendments can be mailed to PSECU, P.O. Box 67013, Harrisburg, PA 17106-7013. Faxes may be sent to 717.720.1197. Written notifications must be received by 2 p.m. ET, one business day before the payment date, Monday through Friday (excluding holidays) to be in effect before the next Bill Payer transmission.

Payment in Error - If you have scheduled a payment in error or have supplied erroneous remittance information and we have processed the electronic item, or the processed check has cleared, you will need to contact the Payee. If the check has not yet cleared, you may place a stop payment on the item by contacting PSECU. Stop payment fees will be imposed as per the current PSECU fee schedule.

Payment Disputes - If the Payee is disputing payment, please verify the check has cleared or that the electronic payment has processed within

your PSECU account. You may verify your account via digital banking, or by speaking to a Member Service Representative.

PSECU is only responsible for exercising reasonable care in processing and sending payments upon your authorization in accordance with this Agreement. PSECU will not be liable in any way for damages you incur, including but not limited to, the following circumstances:

- if you do not have sufficient funds in your Checking share or in your designated overdraft accounts to make the payment on the “Payment Date”;
- if you do not verify and validate payment amounts or payment dates for accuracy and send incorrect payment amounts on incorrect dates;
- if delays occur in mail delivery or if the item is not received;
- if changes to the Payee’s address or account number have occurred and you did not advise us within the appropriate time frames (Refer to the Payment Instructions & Scheduling section of the Agreement);
- if the payee fails to correctly account for or credit the payment in a timely manner; or
- if any other circumstances beyond PSECU’s control occur.

For electronic items that cannot be posted by the Payee due to erroneous information, the Payee is obligated to return the item to PSECU or in some cases to you directly. PSECU is not liable for late fees, stop payment fees, finance charges, or negative impact on credit reporting instruments assessed or used by Payees due to late or non-receipt of payments.

PSECU does not guarantee prompt receipt or crediting of payments by Payees. You agree that PSECU has no liability for any damages, expenses, charges, or liabilities that you may incur as a result of any failure or delay on the part of the Postal Service in delivering any payment or on the part of any Payee in crediting the payment. You agree that PSECU has no responsibility or liability for any act or omission, other than the liability imposed on us by law.

Changes & Termination of Service - PSECU reserves the right to restrict the types of Payees to whom payments may be made using the Bill Payer service from time to time. PSECU may withdraw approval of any Payee at any time at its sole discretion. Notice will be provided to you through digital banking or other means determined by PSECU. PSECU reserves the right to change the payment method to a Payee as conditions dictate and any changes will be reflected through digital banking.

PSECU reserves the right to discontinue providing the Bill Payer service to you at our discretion. We will notify you of this action. If the service is suspended by PSECU, generally, there is a one (1) year waiting period before you may reapply.

For system integrity and efficiency, PSECU will remove from member

accounts payment records that have not produced a payment within the last 14 months or more. PSECU will also routinely remove unused Payees from the Bill Payer service in general.

All terms and conditions of the Bill Payer service, including any fee schedule, are subject to change at any time. PSECU will announce all changes as required by law or regulation. Any changes to this agreement required by law are effective as of the date established by the relevant law. The latest version of the Bill Payer terms and conditions are accessible within online banking in the e-Signature section under “My Profile.”

Types of Available Transfers and Limitations on Transfers

- The Bill Payer Service will pay bills from your Checking Shares in the amount and on the date you request.
- You may use your Bill Payer Service to pay up to 80 of your fixed or on-demand bills each month.
- The maximum amount of any Bill Payer transaction is \$20,000.
- The minimum amount of any Bill Payer transaction is \$1.

Any Charges for Electronic Funds Transfers or for the Right to Make Transfers - Currently PSECU does not charge for our Bill Payer service. However, PSECU reserves the right to do so in the future and will provide notice 21 days before the effective date of the change.

Stop Payment Rights - Preauthorized Transfers

Right to Stop Payment and Procedures for doing so - If you have told us in advance to make regular payments out of your account, you can stop any of these payments. You can stop Bill Payer payments in digital banking, or by faxing your request to PSECU Bill Payer Services 717.720.1197 or by writing to us at: PSECU, Bill Payer Service, P. O. Box 67013, Harrisburg, PA 17106-7013. We must receive your request for stop payment at least one business day before the payment date.

Review Your Bill Payer Listing (if you requested a paper copy) - Be sure to verify the accuracy of all information on the listing. Keep this listing in a secure place as it contains confidential information concerning your Payee accounts.

SECTION 7: UCC ARTICLE 4A DISCLOSURE

(DISCLOSURES REGARDING ELECTRONIC “WHOLESALE CREDIT” TRANSACTIONS SUBJECT TO UNIFORM COMMERCIAL CODE ARTICLE 4A)

Provisional Payment - Generally not applicable, but in the event it would apply, credit given by us to you with respect to an Automated Clearing House (ACH) entry is provisional until we receive final settlement for such entry through a Federal Reserve Bank. If we do not receive such final settlement, you are hereby notified and agree that we are entitled to a refund of the amount credited to you in connection with such entry, and the party making payment to you via such entry (i.e. the originator of the entry) shall not be deemed to have paid you in the amount of such entry.

Notice of Receipt of Entry - Under the operating rules of the National Automated Clearing House Association, which are applicable to ACH transactions involving your account, we are not required to give next day notice to you of receipt of an ACH item, and we will not do so. However, we will continue to notify you of the receipt of payments in the periodic statements we provide to you.

Choice of Law Disclosure - We may accept on your behalf payments to your account which have been transmitted through one or more Automated Clearing Houses and which are not subject to the Electronic Funds Transfer Act, and your rights and obligations with respect to such payments shall be construed in accordance with and governed by the laws of the Commonwealth of Pennsylvania as provided by the operating rules of the National Automated Clearing House Association, which are applicable to ACH transactions involving your account.

SECTION 8: ELECTRONIC FUNDS TRANSFERS (REGULATION E) DISCLOSURES

For Debit Card, Bill Payer Service, Telephone Banking, UPost@Home® (Online Deposit), and Mobile Deposit

ERROR RESOLUTION DISCLOSURE:

In case of errors or questions about your electronic transfers, telephone us at 800.237.7328 or write us at: PSECU, P.O. Box 67013, Harrisburg, PA 17106-7013 as soon as you can if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error appeared.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about and explain as clearly as you can why you believe it is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated

transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

1. SUMMARY OF CONSUMER LIABILITY:

Tell us at once if you believe your PSECU debit card or Personal Identification Number (PIN) has been lost or stolen, or if you believe that an electronic funds transfer has been made without your permission using information from your check. Telephoning is the best way of keeping your possible losses down. You could lose all of your money in your account plus your maximum overdraft line of credit. If you tell us within two (2) business days after you learn of the loss or theft of your debit card or PIN, you can lose no more than \$50 if someone used your debit card or PIN without your permission.

If you do NOT tell us within two business days after you learn of the loss or theft of your PSECU debit card or PIN, and we can prove we could have stopped someone from using your PSECU debit card or PIN without your permission if you had told us, you could lose as much as \$500.

Also, if your statement shows transfers that you did not make, including those made by debit card or PIN or other means, tell us at once. If you do not tell us within 60 days after the statement was mailed to you, you may not get back any money you lost after the 60 days if we can prove that we could have stopped someone from taking the money if you had told us in time. If a good reason kept you from telling us, we may extend the time periods.

2. TELEPHONE NUMBER AND ADDRESS TO NOTIFY PSECU OF UNAUTHORIZED TRANSFERS:

If you believe your PSECU debit card or PIN has been lost or stolen, call PSECU at 800.237.7328. TDD - 800.472.1967 nationwide or 717.777.2100 in Harrisburg. You may also write PSECU at P. O. Box 67 013, Harrisburg, PA 17106-7013.

You should also call the number or write to the address listed above if you believe a transfer has been made using the information from your check without your permission.

PSECU Business Hours

Monday - Friday 8 a.m. - 9 p.m. ET

3. FINANCIAL INSTITUTION'S BUSINESS DAYS:

For purposes of these disclosures, our business days are Monday through Friday, holidays are not included.

4. ACCOUNT ACCESS:

DEBIT CARD - You may use your debit card and PIN to:

- Withdraw cash from your Regular share and/or your Checking share.
- Deposit funds to your Regular share and/or Checking share. See page 27 for the applicable hold policy on ATM deposits.
- Determine account balances and transfer funds between your Regular share and Checking share.
- Pay for purchases at places that have agreed to accept the card and/or PIN, Point-of-Sale (POS) transactions.
- Pay bills directly by telephone or digital banking from your Checking share in the amounts and on the days you request.

Some of these services may not be available at all terminals.

5. LIMITATIONS ON THE USE OF YOUR DEBIT CARD:

Debit Card Withdrawals and Purchases

- \$500 - ATM limit (for ATM withdrawals)
- \$1500 - Purchase Limit (for debit/point-of-sale terminals or credit signature-based purchases from merchants)

PSECU reserves the right to reduce these daily limits at any time. In the event that your daily limit is less than the amount disclosed above, or reduced from that amount, PSECU will advise you of the new limitations. For security purposes, there are also certain daily limitations on the frequency of use of the debit card. However, these limitations are not revealed for security reasons. PSECU is not obligated to maintain such limitations. The day for withdrawal and purchase limits starts at midnight each day (ET) and ends at midnight (ET) the next day. You will be denied use of your debit card if you do not have adequate funds available in your account, do not enter the correct PIN, exceed the daily withdrawal/purchase limit, or exceed the frequency of usage limitation. The receipt provided by the ATM or merchant terminal will notify you of the denial. There is a limit on the number of such denials permitted. Attempts to exceed the limit may result in ATM or merchant retention of your debit card. The number of attempts that result in card retention is not revealed for security purposes.

6. BILL PAYER SERVICE ACCESS:

The Bill Payer service will pay bills from your Checking share in the amount and on the date you request.

7. LIMITATIONS ON BILL PAYER SERVICE:

- The Bill Payer service will pay bills from your Checking share in the amount and on the date you request.
- You may use your Bill Payer service to pay up to 80 of your fixed or variable bills each month.
- The maximum amount of any Bill Payer transaction is \$20,000.
- The minimum amount of any Bill Payer transaction should not be less than \$1.

8. DIGITAL BANKING ACCESS:

Depending on the way you access your account, you will use different credentials. For online banking, you will use user ID and password. For the mobile app, you will use your user ID and Password and potentially other device-specific enabled authentication capabilities. Once you've accessed your account, you can:

- Determine account balances and transaction history on all shares, including share certificates, as well as access loan balances.
- Transfer funds from any share to another share, from a share to a loan, and from a loan to a share.
- Request a withdrawal of funds from any share except IRA shares or share certificates.
- Make deposits to your Checking share up to your designated limit.
- Transfer funds between your Regular share and Checking share, and your non-PSECU accounts by ACH transfer service.

9. ELECTRONIC CHECK CONVERSION:

You may authorize a merchant or other payee to make a one-time electronic payment (i.e., each check) from your Checking share using information from your check to pay for purchases or to pay bills. Refer to Checking Agreement on page 7.

10. FEES FOR ATM AND PREAUTHORIZED TRANSFERS:

- **ATM Fees:**

There is no PSECU fee for any withdrawal or inquiry you make at any PSECU or non-PSECU ATM, during our monthly statement cycle. However, the ATM operator/owner may impose a fee for the use of their ATM if the ATM is out of PSECU's surcharge-free network. Visit [psecu.com/atms](https://www.psecu.com/atms) to learn more.
- Any charges for Electronic Funds Transfers or for the right to make transfers:

Currently PSECU does not charge for initiation, receipt, or right to make electronic funds transfers. However, PSECU reserves the right to do so in the future and will provide notice 21 days before the effective date of the change.

11. CONFIDENTIALITY - DISCLOSURE OF ACCOUNT INFORMATION TO THIRD PARTIES:

PSECU will disclose information to a third party about your account(s) or the transfers you make:

- when it is necessary to complete transactions; or
- to verify the existence and standing of your account with PSECU upon request of a third party, such as a credit bureau; or
- in accordance with your written permission; or
- to comply with government or administrative agency summonses, subpoenas or court order; or
- on receipt of certification from a federal agency or department that a request for information is in compliance with the Right to Financial Privacy Act of 1978; or

- when it is necessary to take legal action to recover shares.

12. DOCUMENTATION OF TRANSFERS:

You can get a receipt at the time you make any transfer to or from your account using one of our ATMs.

Preauthorized Credit - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can call us at 800.237.7328 to find out whether or not the deposit has been made. Or access your account 24 hours a day using digital banking.

Periodic Statements - All accounts are initially set up to receive statements on a quarterly basis. PSECU sends monthly statements if you have a Checking share so the account can be reconciled monthly.

13. STOP PAYMENT RIGHTS – PREAUTHORIZED PAYMENTS:

Right to Stop Payment and Procedures for Doing So – If you have told us in advance to make regular payments out of your account, you can stop any of these payments. Here’s how: Call us at 800.237.7328 or write us at: PSECU, P.O. Box 67013, Harrisburg, PA 17106-7013. We must receive your request for stop payment at least one business day before the payment date. If you call, we may also require you to put your request in writing and submit it to us within 14 days after you call.

Notice of Varying Amounts – If these regular payments vary in amount, the person you are going to pay will tell you, 10 days before each payment, when it will be made and how much it will be. You may choose instead to get this notice only when the payment would differ by more than a certain amount from the previous payment, or when the amount would fall outside certain limits that you set.

Liability for Failure to Stop Payment – If you order us to stop one of these payments within the guidelines of the service and we do not do so, we will be liable for your losses or damages unless we request and do not receive written confirmation of an oral stop payment within 14 days and the transfer takes place after 14 days, or you fail to give us proper instructions that would enable us to place the stop on the transfer.

14. SUMMARY OF THE FINANCIAL INSTITUTION’S FAILURE TO MAKE OR STOP CERTAIN TRANSACTIONS: Liability for Failure to Make Transfers:

If PSECU fails to complete a transfer to or from your account or in the correct amount according to our agreement with you, PSECU will be liable for the losses and damages caused by our failure. However, there are some exceptions. We will not be liable in the following instances:

- if, through no fault of ours, you do not have enough money in your account to make the transfer;
- if the transfer would exceed the funds in your account plus any credit limit on your Overdraft Protection Transfer Service;
- if the ATM where you are making the transfer does not have enough cash;

- if the terminal or system was not working properly and you knew about the breakdown when you started the transfer;
- state or federal government laws or regulations would prohibit the transaction;
- if circumstances beyond our control (such as fire or flood) prevent the transfer, despite reasonable precautions that we have taken;
- if you have not properly followed the scheduling instructions on how to make a transfer or payment included in this agreement;
- if we have received incomplete or inaccurate information from you or a third party involving the account, transfer, or payment;
- if the funds are subject to legal process; or
- if PSECU has reason to believe that the transaction requested is unauthorized.

There may be other exceptions stated in our agreement with you.

SECTION 9: FUNDS AVAILABILITY POLICY

Our policy is to make funds from your deposits available to you on the business day that we receive your deposit. Electronic deposits will be available on the day we receive the deposit. Once the funds are available, you may withdraw the funds, and we will use the funds to pay checks that you have written.

For determining the availability of your deposits, every day is a business day, except Saturdays, Sundays, federal holidays, and any other day that we are closed. Your deposits are considered received: the day you deposit the funds at our teller windows; the day we receive your deposit funds in the mail; or the day you deposit funds in the Automated Teller Machine (ATM). If you make a deposit in our night depository when we are not open, we will consider that deposit to be made on the next business day that we are open.

Longer Delays May Apply – In some cases, we will not make your funds available on the business day that we receive your deposit. PSECU reserves the right to hold funds in certain instances. If you need the funds from a deposit right away, you should ask us when the funds will be available.

Funds you deposit by check may be delayed for a longer period under the following circumstances:

- we believe a check you deposit will not be paid;
- you deposit checks totaling more than \$5,000 on any one day;
- you redeposit a check that has been returned unpaid;
- you have overdrawn your account repeatedly in the last six months;
- there is an emergency, such as a failure of communication or computer equipment;

We will notify you if we delay your ability to withdraw funds for any of these reasons, and we will tell you when the funds will be available.

If your deposit is not made directly to one of our employees, or if we decide to take this action after you have left the premises, we will mail you the notice by the day after we receive your deposit. Deposited funds will generally be available no later than the fifth business day after the day of your deposit.

Special Rules for New Accounts: If you are a new member, the following special rules will apply during the first 30 days your account is open.

Funds from electronic direct deposits to your account will be available on the day we receive the deposit. Funds from deposits of cash, wire transfers, and the first \$5,000 of a day's total deposits of cashier's, certified, teller's, traveler's, and federal, state, and local government checks will be available on the first business day after the day of your deposit if the deposit meets certain conditions. For example, the checks must be payable to you (and you may have to use a special deposit slip). The excess over \$5,000 will be available on the fifth business day after the day of your deposit. If your deposit of these checks (other than a U.S. Treasury check) is not made in person to one of our employees, the first \$5,000 will not be available until the second business day after the day of your deposit. *On July 1, 2020, the \$5,000 amount will be increased to \$5,525.*

Funds from all other check deposits will be available on the fourth business day after the day of your deposit.

SECTION 10: TRUTH IN SAVINGS ACCOUNT DISCLOSURES

For current rates for these accounts, visit psecu.com/rates or call 800.237.7328. For current fees, refer to our fee schedule at psecu.com/disclosures. PSECU may offer other rates or amend the rates. In addition, we reserve the right to add, to terminate, or make other changes to these deposit products. You agree to the terms and conditions set forth on this disclosure and acknowledge that it is part of the PSECU Agreement and Disclosures.

Dividends are based on the available current and undivided earnings of PSECU as declared by the Board of Directors for distribution to membership. Regulations prohibit dividends in excess of available earnings.

1. REGULAR, ADDITIONAL AND IRA SHARES:

Rate Information - Your dividend rate and annual percentage yield may change every month as determined by PSECU's Board of Directors.

Youth Savings Rate - To be eligible for the Youth Savings Rate, the primary account owner must be under the age of eighteen. All eligible Regular share accounts automatically accrue dividends at the Youth Savings Rate on the first \$500 in the account and

amounts over \$500 will accrue dividends at the Regular share rate. Beginning the first day of the month after the primary account owner's eighteenth birthday, the account will no longer accrue dividends at the Youth Savings Rate and will begin to accrue dividends at the Regular share rate on the total account balance. The primary account owner will be notified prior to the rate change on the account. For current rates, please refer to PSECU's current rate and fee schedule.

Dividend Compound and Crediting - Dividends will be compounded on an average daily balance and credited to your account monthly.

Dividend Period - For this account type, the dividend period is monthly. For example, the beginning date of the first dividend period of the calendar year is January 1, and the ending date of such dividend period is January 31. The dividend declaration date follows the ending date of a dividend period, and for this example is February 1. All other dividend periods follow this same pattern of dates.

Minimum Balance Requirements - The minimum balance requirement to open a Regular share is the purchase of a \$5 share in PSECU. No minimum balance requirements apply for other Additional shares or the IRA shares.

Balance Computation Method - Dividends are calculated on the average daily balance method, which applies a periodic rate to the average daily balance in the account for the period. The average daily balance is calculated by adding the balance in the account for each day of the period and dividing that figure by the number of days in the period.

Accrual of Dividends - Dividends will begin to accrue on the business day you deposit cash and non-cash items (e.g., checks or drafts) to your account.

Transaction Limitations - During any calendar month or statement period of at least four weeks, you may not make more than six withdrawals or transfers, or a combination of such transfers and withdrawals, to another credit union share or to a third party by means of a preauthorized or automatic transfer (from share to share or member to member; direct payment; or direct debit) or by telephone order or fax or instruction. Transfers of funds made through the Overdraft Protection Transfer Service count toward the six withdrawals or transfers. Additionally, other transfers of funds made via homebanking, mobile transfers and person-to-person (P2P) also count toward the six withdrawals or transfers. The six withdrawals or transfers may also be made by check, draft, debit card, or similar order to a third party (i.e. cashier's checks or wire transfers over the phone). If you exceed these transaction limitations, your account may be closed.

Right to Require - PSECU reserves the right to require a member intending to make a withdrawal to give written notice of such intent not less than seven days and up to 60 days before such withdrawal.

2. CHECKING SHARE:

Rate Information - Your dividend rate and annual percentage yield may change every month as determined by PSECU's Board of Directors.

Dividend Compound and Crediting - Dividends will be compounded and credited to your account monthly.

Dividend Period - For this account type, the dividend period is monthly. For example, the beginning date of the first dividend period of the calendar year is January 1, and the ending date of such dividend period is January 31. The dividend declaration date follows the ending date of a dividend period, and for this example is February 1. All other dividend periods follow this same pattern of dates.

Minimum Balance Requirements - No minimum balance requirements apply to this account.

Balance Computation Method - Dividends are calculated on the average daily balance method, which applies a periodic rate to the average daily balance in the account for the period. The average daily balance is calculated by adding the balance in the account for each day of the period and dividing that figure by the number of days in the period.

Accrual of Dividends - Dividends will begin to accrue on the business day you deposit cash and non-cash items (e.g., checks or drafts) to your account.

Right to Require - PSECU reserves the right to require a member intending to make a withdrawal to give written notice of such intent not less than seven days and up to 60 days before such withdrawal.

3. MONEY MARKET:

Rate Information - Your dividend rate and annual percentage yield may change every week as determined by PSECU's Board of Directors.

Dividend Compound and Crediting - Dividends will be compounded daily and credited to your account monthly.

Dividend Period - For this account type, the dividend period is weekly (Monday through Sunday). For example, the beginning date of the first dividend period of the calendar year is January 3, and the ending date of such dividend period is January 9. The dividend declaration date follows the ending date of a dividend period and for this example is January 10. All other dividend periods follow this same pattern of dates.

Minimum Balance Requirements - You must maintain a minimum daily balance of \$500 in your account each day to obtain the disclosed annual percentage yield.

Balance Computation Method - Dividends are calculated by the daily balance method, which applies a daily periodic rate to the balance in the account each day.

Accrual of Dividends - Dividends will begin to accrue on the business day you deposit cash and non-cash items (e.g., checks or drafts) to your account.

Transaction Limitations - During any calendar month or statement period of at least four weeks, you may not make more than six withdrawals or transfers, or a combination of such transfers and withdrawals, to another credit union share of yours or to a third party by means of a preauthorized or automatic transfer (from share to share or member to member; direct payment or direct debit) or by telephone order or fax or instruction. Transfers of funds made through the Overdraft Protection Transfer Service count toward the six withdrawals or transfers. Additionally, other transfers of funds made via homebanking, mobile transfers and person-to-person (P2P) also count toward the six withdrawals or transfers. The six withdrawals or transfers may also be made by check, draft, debit card, or similar order to a third party (i.e. cashier's checks or wire transfers over the phone). If you exceed these transaction limitations, your account may be closed.

Right to Require - PSECU reserves the right to require a member intending to make a withdrawal to give written notice of such intent not less than seven days and up to 60 days before such withdrawal.

4. CERTIFICATES AND IRA CERTIFICATES:

Dividend Compound and Crediting - Dividends will be compounded and credited to your account monthly.

Dividend Period - For this account type, the dividend period is the same as the certificate term (3, 6, 9, 12, 18, 24, 36, 48 and 60 months). For example, if a three-month Certificate is opened on January 1 and matured on March 31 of the same year, the beginning date of the dividend period would be January 1 and the ending date of the dividend period would be March 31 of the same year. The dividend declaration date follows the ending date of a dividend period and for this example is April 1. All other dividend periods (for renewed accounts) follow this same pattern of dates.

Minimum Balance Requirements - To Open a Certificate - The minimum balance is \$500. To obtain the annual percentage yield - You must maintain a minimum daily balance of \$500 in your account each day to obtain the disclosed annual percentage yield.

Balance Computation Method - Dividends are calculated by the daily balance method, which applies a daily periodic rate to the balance in the account each day.

Accrual of Dividends - Dividends will begin to accrue on the business day you deposit cash and non-cash items (e.g., checks or drafts) to your certificate.

Transaction Limitations - Recurring deposits may be made into the certificate only through automatic transfers. You may set up recurring

deposits using these automatic transfers within 30 days after the certificate is purchased. Deposits can be stopped or reduced at any time. Unless you have established the automatic transfer option, you may not make deposits into the account until the maturity date stated on the certificate. If you withdraw interest or principal, you must withdraw a minimum of \$100. If a withdrawal takes a certificate below \$500, the certificate will be closed.

Right to Require - PSECU reserves the right to require a member intending to make a withdrawal to give written notice of such intent not less than seven days and up to 60 days before such withdrawal.

Maturity Date - Your certificate will mature on the date stated on the certificate purchase letter.

Early Withdrawal Penalties - We impose a penalty if you withdraw any of the principal before the maturity of the certificate. For 3-24 month certificates, any early withdrawal will cause a forfeiture of 90 days' worth of dividends on the principal amount withdrawn, whether or not the certificate has earned an initial dividend. For 36-60 month certificates, any early withdrawal will cause a forfeiture of 180 days' worth of dividends on the principal amount withdrawn, whether or not the certificate has earned an initial dividend. The early withdrawal penalty will be calculated at the annual dividend rate being paid on the certificate. The early withdrawal penalty, if applicable, will be deducted from the amount withdrawn. Withdrawals from an IRA Certificate may be made after 70 ½ years of age without an early withdrawal penalty.

Withdrawal of Dividends Prior to Maturity - The annual percentage yield is based on the assumption that dividends will remain in the account until maturity. A withdrawal will reduce earnings.

Renewal Policy - Certificates will automatically renew at the rate in effect at the time of maturity unless PSECU is contacted before the maturity date. Upon renewal, the term will be the same as the original term. You have up to 10 calendar days after maturity (grace period) to notify PSECU if you wish to redeem without penalty. A Maturity Notice will be mailed approximately 20 days before the end of the grace period.

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